

WSC ADVISORY #2020-023
PERSON-CENTERED SUPPORT PLAN
UPDATES

EFFECTIVE DATE: JUNE 12, 2020

The Person-Centered Support Plan is now available for use in APD iConnect. WSCs and CDC+ Consultants can begin using this feature immediately. All support plans with a September 1, 2020 effective date and forward should be in the APD iConnect system.

Training on how to navigate the support plan in APD iConnect is available online in the [APD iConnect Learning Library](#). WSCs were provided the *Person-Centered Support Plan Instruction Manual* and online training in April 2018. The *Person-Centered Support Plan Instruction Manual* has been updated with more details and information on using the support plan in APD iConnect. Please view the updated manual online by clicking [here](#). Substantive updates or clarifications include the following:

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Addressing Risks	3, 4, 5, 25-29, 41
Incident Reports	3, 5, 10, 11, 25, 29, 40
Abuse, Neglect, and Exploitation	25, 36-37
Four types of information found in the support plan explanation	4
Additional information regarding Planning Methods	6-8
APD iConnect Requirements	12-14
Clarifying information or examples in major support plan sections:	
<i>My Legal Representative</i>	14
<i>My Life</i>	17-22
<i>Employment</i>	23-24
<i>Other Services Needed for Health and Safety</i>	25-27
<i>Back Up Plans for My Critical Needs/Risks</i>	27-28
<i>Personal Goals</i>	31-35
<i>Personal Rights</i>	36-48
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The APD iConnect system includes a few formatting changes to the support plan. These includes the following:

1. The consumer's Social Security number is removed.
2. The iBudget PIN # was replaced with the APD iConnect ID. This is auto populated within the system.
3. The *About Me* Section includes information about the individual's spoken language and alternative communication needs.
4. In the *Where I Live* section, the Phone field includes a label for the cell phone.
5. The *Employment* section has a field to identify the supports needed to reach employment goals.

WSCs and CDC+ Consultants who need assistance in using the support plan in APD iConnect can contact the APD iConnect Support Desk at 1-800-353-5168 (TTY: Dial 711 first to be connected with a Telecommunications Relay Services operator). For questions about person-centered planning, please email elizabeth.mathews@apdcares.org.